

What else could my information be used for?

One of the other uses that your information could be used is to improve the care others will receive in the future. In this way you would be helping health and social care commissioners and providers to plan future services and improve existing ones both locally and nationally.

If your information is used in this way, your record would become “anonymised” when it is accessed; that is any information that could identify you or anyone else in the record would be removed. The information on the record is then pooled with many more to allow a better view of how we are doing in our efforts.

For further information please contact the Palliative Care Coordination Centre (PCCC) on: 0845 055 0708

Getting in touch

If you would like to know more about any of the above, please ask for advice at your local GP Surgery who will be able to help you get the information you need.

Other languages or formats (such as larger print)

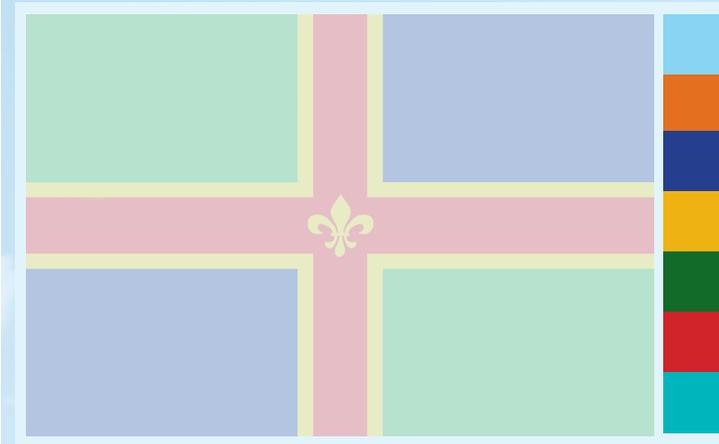
If you would like this information in another language or format, please ask Reception Staff at your local GP surgery.

What is Lincolnshire Health and Care?

Lincolnshire Health and Care is an initiative formed as a result of health and social care organisations in Lincolnshire recognising that current services did not adequately meet the needs of residents. Because of this, these organisations agreed to come together to design a new integrated model for health and care in Lincolnshire which would enable people to access the right services at the right time, both now and in the future.

Sharing Your Choices

Information for Patients



Health and social care staff work to deliver high quality care and provide as complete and effective a service as possible to patients, their carers and families.

We use a record system called SystemOne to record our activity and each patient has their own set of electronic clinical notes to allow our staff to share patients' needs and continue management between them.

Why should I share parts of my record?

At the moment, every service that looks after you keeps their own record about your care. These days, this is likely to be an electronic record, but unfortunately the systems in use can't "talk" to each other either because permission to share details hasn't been given, or because they don't use the same computer language.

As a result, if an organisation needs to get information about you to give you the most appropriate treatment, or prevent inappropriate treatment, particularly in a hurry, this can take time. Allowing the relevant parts of your record to be shared will help us to get it right for you.

What information will be shared?

The only parts of your record that will be shared are those about you, your most recent care and information about choices you have made for your future care, such as:

- Your name and address
- Your NHS number (to uniquely identify you)
- Your main carer's details
- Your diagnosis and current medication
- Up-to date details of your current illness to show how it is being managed by your health professionals
- Your wishes around preferred place of care, any advanced directives you may have made and decisions about resuscitation.

Who will have access to my information?

With your permission, your information will be accessed by staff who are responsible for some or all your care, such as:

- Your GP practice
- Specialist medical and nursing services
- Out of Hours services
- Hospital services

Other groups of service providers will be able to access your record, such as,

- Ambulance service
- Other emergency services such as firefighting service "first responders"
- Social services

The particular information each organisation can access will be on a strictly "need to know" basis and all such access will be logged and recorded to ensure that a trail of the activity is created.

What if I change my mind about any decisions?

Let the doctor or nurse looking after you know if you change your mind about anything and they will be able to record your preferences and act on them.

Is my information safe?

Yes, the information about you and your decisions is protected by the Data Protection Act. The system accesses your record for the relevant details through a secure method. It does not retain it permanently or change it, so your information remains secure within whatever healthcare record system it sits.